

# Pricing and Packaging

Packages designed for each stage of your teams  
Growth and operational maturity

## Managed Services and Security Packages

### Included with all packages

Included  Quarterly

- Dedicated Client Success Manager
- IT Asset Management
- Dedicated Service Delivery Manager
- Reporting
- Dedicated IT Project Manager
- Contract And Technology Vendor Management
- Dedicated Virtual Chief Information Officer
- Procurement Services
- Technology Business Review
- New Hire Onboarding Training Program
- Technology Standards Alignment
- Online Portal
- Strategic IT Roadmap
- Documentation Access
- IT Budgeting
- Financially Backed SLA

### End-Users Packages

Standard Managed Services    Advanced Security    Complete Cyber Defense

#### IT Support

	Standard Managed Services	Advanced Security	Complete Cyber Defense
Unlimited 24x7x365 Remote Helpdesk Support	✓	✓	✓
Access Via Phone, Email And Chat	✓	✓	✓
Microsoft 365 Suite Management And Support	✓	✓	✓
Patch Management	✓	✓	✓
Windows And Mac Support	✓	✓	✓
Dedicated Engineers	–	✓	✓
Mobile Device Management	–	✓	✓
Line Of Business Application Updates	–	✓	✓
New Computer And User Setups	–	✓	✓

### End-Users Packages

Standard Managed Services    Advanced Security    Complete Cyber Defense

#### Cyber Security

	Standard Managed Services	Advanced Security	Complete Cyber Defense
Identity And Access Management	✓	✓	✓
Managed Cloud Backup For Microsoft 365	✓	✓	✓
Disk Encryption	✓	✓	✓
Email Encryption	✓	✓	✓
Email Security	✓	✓	✓
Endpoint Security	✓	✓	✓
Managed Single Sign On - 3rd Party Apps	–	✓	✓
Simulated Email Phishing	–	✓	✓
Advanced Email Threat Protection	–	✓	✓
Security Awareness Training Program	–	✓	✓
Dark Web Monitoring	–	✓	✓
Data Loss Prevention	–	✓	✓
Web Content Filtering	–	✓	✓
M365 Secure Score Management	–	✓	✓
Managed Detection And Response 24x7x365	–	✓	✓
Network Intrusion Detection	–	✓	✓
Vulnerability Management With Remediation	–	–	✓
Log Collection And Storage	–	–	✓
Compliance And Audit Support	–	–	✓
Annual Risk Analysis	–	–	✓

### Server Packages

Standard Managed Services    Advanced Security    Complete Cyber Defense

#### IT Support

	Standard Managed Services	Advanced Security	Complete Cyber Defense
24x7x365 Remote Monitoring And Alerting	✓	✓	✓
Managed Windows Server Patching	✓	✓	✓
Managed Server Cloud Backup	✓	✓	✓
Disaster Recovery Testing	✓	✓	✓
Dedicated Engineers	–	✓	✓
Line Of Business Application Updates	–	✓	✓

#### Cyber Security

	Standard Managed Services	Advanced Security	Complete Cyber Defense
Identity And Access Management	✓	✓	✓
Disk Encryption	✓	✓	✓
Endpoint Security	✓	✓	✓
Managed Detection And Response 24x7x365	–	✓	✓
Network Intrusion Detection	–	✓	✓
Vulnerability Management With Remediation	–	–	✓
Log Collection And Storage	–	–	✓
Web Application Firewall	–	–	✓
Compliance And Audit Support	–	–	✓
Annual Risk Analysis	–	–	✓